

Zuellig Pharma Corporation distribution system increases customer service levels

Location: The Philippines

Challenge Solved

Zuellig Pharma Corporation constructed a 20,000 square metre Distribution Centre to handle approximately 2,150 product lines, 12,000 order line items per day and over 40,000 orders a month.

The company wanted to reduce delivery time for non-critical orders from five days to within two days with "Life-saving" products despatched within one to two hours.

Products and Services Used

Dexion designed and installed an automated 9-lane, sortation conveyor system, which takes completed order cartons from the specialised picking zones to barcode designated, route-specific, despatch lines. The system features the Dexion RDS (Real Time Distribution System) sortation control module which utilises information contained in the carton identification barcode.

The DC has a 22,000 pallet capacity. There are four specific storage areas within the Distribution Centre with the pallet bulk store area featuring 8,000 square meters of Dexion high rise pallet racking. The high volume, small or loose order picking area is equipped with carton live storage shelving and serviced by a conveyor system for order processing and replenishment.

